

Privacy Statement

How does Allianz Malaysia Berhad and its affiliated companies¹ (collectively referred to as "Allianz", "we", "us" or "our") treat data collected

Our core businesses include General and Life insurance. These are confidential matters and we recognize your expectations regarding privacy. We are committed to keeping your information confidential and secure and that is why we have designed procedures to ensure your privacy in all facets of our relationship. No matter if you are a consumer, a customer, a job applicant or a shareholder, you are protected, not only by the applicable privacy laws, but, more importantly, our commitment to safeguard your privacy and your right to decide how your personal information will be used.

To learn more about our Allianz Privacy Standard (APS) - Public Version 1.0 click [Here](#)

For Allianz Always 10 (www.allianz10.my)

Notice

You can surf this website anonymously. If we want to collect, process and use personal information from your visit on these sites we will disclose this to you.

When you complete registration process, be aware that you are giving personal information and you will not be anonymous to us any longer. If you decide not to complete the registration process or to leave the site altogether, we will not keep any information you have provided.

If you are giving personal information to us and you have a residential address in any of the European Union (EU) member states, please reach out to us at: privacy@allianz.com.my in order for us to assess and comply with the EU Privacy Law - General Data Protection Regulation (GDPR).

Purpose & Choice

We will only collect your personal information to the extent necessary for you to participate in the Contest on this website. It is not obligatory for you to give the personal information being requested, but if you do not, you will not be able to join the Contest and win any Prizes.

The information provided by you will enable us to check if you meet the terms and conditions for participating in the Contest and to verify your identity if you win a Prize. We will also be able to profile you and recommend our insurance products that may be of interest to you as part of our marketing and promotional activities.

However, if you wish to cease receiving subsequent marketing emails and SMS from us, you may request by writing to:

Marketing Management Officer
Allianz Malaysia Berhad
Email Address: []

Sharing

When you provide information to us, it is not shared with any third party, unless requested by you or permitted by law. We may share your information with our affiliated companies, agents and third party service providers, such as BMC Travel Sdn. Bhd. [Co. No. 51684-U] for the marketing and promotions of our insurance products, fulfilling the delivery of your Prize (if you win), attending to your requests and providing relevant insurance services to you. We may also collect and summarize statistics that we gather about you, your interests and your insurance needs so that we may provide these statistics to third parties; however, when we do, these statistics will not include any personal information that identifies individuals.

If sensitive information (i.e. health conditions, racial or ethnic origin, political opinion, religious or philosophical beliefs, etc) is collected on our website at all, we will not transfer them to third parties or affiliates unless it is for the purpose of fulfilling your requests and providing relevant insurance services, permitted by law or you give your express consent.

Access

We respect your privacy rights, particularly your right to have access to any personal data provided by you to us for the purpose of the Contest and this website. However to ensure that we do not give your information to someone not entitled to it, we may request additional information from you to confirm your identity before we handle your request.

Employees, Allianz Affiliate Partners and Third Party Service Providers and Developers

Our employees, Allianz affiliate partners and third party service providers and developers have to comply with their obligations of secrecy. We instruct individuals with access to your information that it is to be used only in accordance with these privacy principles and the privacy laws and regulations applicable to each of our specific business units.

Web Tracking

We may collect information about your visit to our website to assist us to measure and improve our website. Examples of information that we collect include: day and time of your visit, whether you have visited our website previously, whether you used a search engine to find us and some geographical information about what country and state you are in.

This website uses Google Analytics, a web analytic service provided by Google, Inc. ("Google") Analytics uses "cookies", which are text files placed on your computer to help the website analyze how users use the site. The information generated by the cookie about your use of the website will be transmitted to and stored by Google on servers in the United States.

The IP-anonymization is active on this website. Google will use this information on behalf of the operator of this website for the purpose of evaluating your use of this website, compiling reports on website activity for the website operators and providing them other services relating to website activity and internet usage. The IP-address that your Browser conveys within the scope of Google Analytics will not be associated with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website.

We store the data generated by the Analytic Tools securely and do not share it with third parties except to our group of companies and our service providers where necessary for the following purposes:

- for web hosting services for this website; and/or
- to gather non-personal information (using cookies) in order to evaluate the website's effectiveness for online marketing activities and to measure statistical data.

We use cookies in order to provide you with a user-friendly, safe and effective website. By, default, the cookie settings on this website are set to "Allow all cookies". If you continue, you consent to this.

For information on disabling these cookies, please go to the privacy settings section within your browser. You can selectively disable the action of installing Google Analytics on your browser component of the opt-out provided by Google. To disable the action of Google Analytics, please refer to the link below:

To opt out of being tracked by Google Analytics cookies you may go to <http://tools.google.com/dlpage/gaoptout>.

Data Security, Integrity and Retention

We strive to keep the level of security state-of-the-art at all times.

Data collected during registration or throughout your interaction with this website will not be used to update any of your existing personal data already processed by us.

Data collected will be retained for a maximum period of 6 months from the point of registration. After 6 months, the data will be deleted.

Privacy Laws

The Personal Data Protection Act 2010 of Malaysia applies.

Data Privacy Queries and Privacy Complaints

In case you have any further questions or complaints about your data privacy at Allianz, please do not hesitate to contact us by using any one of the following options:

1. Filling up the inquiry form below

[> Inquiry Form](#)

2. Emailing us at:

[> privacy@allianz.com.my](mailto:privacy@allianz.com.my)

[>AZMarketManagement@allianz.com.my](mailto:AZMarketManagement@allianz.com.my)

3. Sending us a letter via the postal service to our address below:

Market Management

Allianz Malaysia Berhad

Level 29, Menara Allianz

203, Jalan Tun Sambanthan

50470 Kuala Lumpur.

¹Allianz Malaysia Berhad's affiliate companies refer to its related companies and associated companies, which includes Allianz General Insurance Company (Malaysia) Berhad and Allianz Life Insurance Malaysia Berhad.

(Last updated on 04 June 2019)